

ABERSOCH QUALITY HOMES

TELEPHONE: 01758 730729 or MOBILE 07787796522 For Holiday lettings, Enquiries or Bookings

Booking Conditions

Booking Conditions and General Information - Please read carefully

Abersoch Quality Homes, act as the Letting Agent for the owners of the property. The hiring contract is between the Hirer and the Owner of the property for which the booking is made and incorporates the conditions set out below. Bookings are to be accompanied by a non-refundable deposit of 18% of the rent plus a non-refundable 20 pounds Booking Fee. Balance of the rent must be paid 56 days (8 weeks) before the commencement of the holiday. Non payment of the balance of the rent on or before the due date shall be construed as a cancellation of the contract by the Hirer. The full rent is payable of the occupation date is less than 56 days (8 weeks) from the date of booking.

Hirer's Obligation - The Hirer agrees

To pay for any breakages, losses or damage to the property before departure. To take all reasonable and proper care of the property and leave it in a clean and tidy condition at the end of the tenancy. Particular attention must be given to the kitchen, ensuring that all equipment and utensils are left clean and tidy. The Hirer is responsible for any additional cleaning costs incurred. To permit the owners and Agent reasonable access to the property to carry out any urgent maintenance. Not to sublet or share the property except with persons nominated when booking. The maximum number of persons allowed at the property is clearly stated and must not be exceeded. (Owners reserve the right to terminate the hire without notice and without refund in case of a breach of this condition).

Pets WELCOME FREE

Pets are welcomed FREE at most properties, but not all so please check under individual properties. Where no charge is made for pets it is on the express condition that pet owners are responsible for any extra cleaning costs that may be required, either in the property or in the grounds. Pets MUST NOT under any circumstances be allowed on any soft furnishings or beds. Pets MUST have their own blankets to protect the floor coverings at all times. Pets MUST NOT, at any time, be left alone in the property. The breed/type of dog must be declared upon Booking. Owners must never allow pets to defecate in the grounds where children may play. Failure to clean after pets may be heavily surcharged.

Cancellation

If the Hirer wishes to cancel the booking for any reasons he should advise Abersoch Quality Homes immediately by telephone, followed by a confirmatory letter. Upon receipt of such letter the Agent will (but without any obligation) to the Hirer use their best endeavors to obtain a replacement letting and, if such replacement is obtained, will then refund to the Hirer any monies paid less a Handling charge. If the Agent is unable to re-let the OWNER shall be entitled to retain all payments already made and to recover, if not already paid, the balance of the hiring charge.

Non availability of property

If, for any reason beyond the Agent's control, the property is not available on the date booked, all rent paid in advance will be refunded in full.

Caring For Your Safety

Every reasonable effort has been made to indicate possible safety hazards in the property description. However, it is guests responsibility (particularly parents with young children) to inspect the property and grounds immediately on arrival and note any possible hazards. Check the layout of your holiday property so that in an emergency you can get out quickly and easily. Please read and respect any warning/hazard/restriction notices that the owners have placed in the property.

Arrival and Departure Times

Every property will have its own departure and arrival times, you will be made aware of this please keep to times stated.

Bed Linen

Some of our properties provide bed linen and beds are fully made up and ready for your arrival, however some properties provide only duvets and pillows (PLEASE CHECK).

Small Party Discounts

We actively encourage couples, small families or the solo guests to enjoy our homes by offering a small family discount on certain months. (PLEASE ASK FOR DETAILS).

Complaints

Every effort has been made to ensure that you have an enjoyable and memorable holiday. If however, you have any cause for complaint we are anxious that remedial action is taken as soon as possible. It is essential that you contact the owner or his representative immediately if any problem arises so that it can speedily be resolved. Discussion with the Owner or his representative whilst you are in residence usually enables shortcomings to be rectified straightaway. If you cannot make contact with the Owner or his representative or if the complaint is more complicated please telephone Abersoch Quality Homes.